



# Crisis Intervention in a Changing World

Tuesday 1st – Friday 4th August 2006 Carlton Crest Hotel Melbourne Australia

## THEME

This conference focuses on how best to assist people in the workplace in dealing with the more psychologically traumatic components of their job. The theme of **crisis intervention in a changing world** emphasises the need for work-based programs to be flexible, adaptable and accountable. Programs should reflect both best practice and research. A diversity of approaches is emerging, reflecting the different needs of particular workplaces and their staff, though basic principles of effective early intervention remain constant. Additionally, these programs face challenges because of changes in the world around us. These and other issues will be taken up by the speakers and in dialogue throughout the conference.

## CONFERENCE SCHEDULE

### THURSDAY 3RD AUGUST 2006

- 0800 – 0845 **Registration**
- 0845 – 0900 **Welcome, Opening Comments**
- 0900 – 1000  
**Caring for Staff in a Changing World**  
*Tim Costello AO, LLB, MTheol*  
Chief Executive, World Vision Australia
- 1000 – 1100  
**Critical Incident Stress or Mess?**  
*Gary Raymond APM*  
Chief Inspector, NSW Police Force
- 1100 – 1130 **Break**
- 1130 – 1215  
**Challenges in Providing Early Intervention Staff Support in Health Care**  
*Patricia Tritt RN, MA*  
Director EMS & Trauma, HealthcareONE, USA
- 1215 – 1245  
**A Case Study in Peer Response: Managing and Learning**  
*Maryanne Welch CCRN, BA*  
Corporate HR Consultant, St Vincent's Health, Victoria
- 1245 – 1400 **Lunch and poster display**
- 1400 – 1515  
**Maintaining and Evaluating Peer Support Programs**
- South Australia Ambulance Service**  
*Rod Kershaw GradDipSocSc(Couns), LMACAP, SBSTJohn*  
Senior Consultant Staff Support, SA Ambulance Service
- Joseph Magliaro BA(Hons)*  
Clinical Director, SA Ambulance Service
- Program evaluation**  
Brief comments from several discussants
- 1515 – 1545 **Break**
- 1545 – 1700  
**Journalists are People Too: Covering Trauma and its Impact**  
*Cait McMahon*  
Director, DART Centre for Journalism and Trauma, Australasia
- Philip Williams*  
Ochberg (Dart) Fellow and Senior ABC reporter & foreign correspondent
- Colin McKinnon*  
Editorial Training Manager, The Age
- 1800 – 1900 **Cocktail Hour (cash bar)**
- 1900 – 2200 **Conference Dinner & Awards**

## WHO SHOULD ATTEND

This Conference is relevant to anyone working in the fields of crisis intervention, early intervention, traumatic stress, emergency services and disaster response. It encompasses people who provide support services (such as mental health practitioners and peers), administrators and managers. It includes emergency service workers, defence force personnel, corrections and security officers, employee assistance professionals, hospital and health care workers, those from the welfare sector, youth and crisis workers, humanitarian aid workers, disaster and relief personnel, education officers, psychologists, social workers, counsellors, professional chaplains and clergy, airline personnel, risk managers, grief counsellors and commercial organisation employees.

### FRIDAY 4TH AUGUST 2006

- 0800 – 0900 **Registration**
- 0900 – 1000  
**Self Help Strategies for Workers Following Exposure to Trauma**  
*Atle Dyregrov PhD*  
Founding Director, Centre for Crisis Psychology, Norway
- 1000 – 1045  
**Provision of Critical Incident Mental Health Support within the Australian Defence Force**  
*Maree Riley*  
Commanding Officer, 1st Psychology Unit, ACT
- 1045 – 1115 **Break**
- 1115 – 1200  
**Developing Emergency Staff Care Services for World Vision Staff**  
*Michael Hegenauer PhD*  
Regional Staff Care Co-ordinator, World Vision International
- Tony Culnane OAM, BTh, GradDipCommCoun*  
Staff Care Co-ordinator, World Vision International
- 1200 – 1230  
**A Peer's Journey**  
*Wayne Young*  
Station Officer, NSW Fire Brigade
- 1230 – 1400 **Lunch, interest group meetings, AV resources**
- 1400 – 1515  
**Preparing and Responding to Acts of Terrorism: A Challenge for Early Intervention Staff Support Teams**  
*Panel of Multi-Agency Speakers*
- 1515 – 1545 **Break**
- 1545 – 1615  
**When an EAP is Not Enough**  
*Alexina Baldini BSc, GDACP, MPpsych*  
Director, Caraniche, Victoria
- 1615 – 1645  
**Operational Obligation and Corporate Contradiction**  
*Matthew Richman BA, GradCert(PolStud)*  
Inspector, Tasmania Police
- 1645 – 1700  
**Concluding Comments, Conference Evaluation and Close**  
*Robyn Robinson PhD*  
President, CISMFA



## CONFERENCE CONTACT DETAILS

Telephone  
**61 + (0)3 + 9663 7999**

Facsimile  
**61 + (0)3 + 9663 5422**

e-mail  
[debbie.rogers@cismfa.org.au](mailto:debbie.rogers@cismfa.org.au)

Website  
[www.cismfa.org.au](http://www.cismfa.org.au)  
(See our website for updates)

**REGISTRATION AND ENTITLEMENTS** Delegates may register for the full two days of the conference or on a daily basis. Registration includes coffee/tea on arrival, morning and afternoon tea, a light lunch, conference pack and certificate of attendance. Pre-conference workshops are separate from the main conference and require additional fees. **Lunch is not included** in the pre-conference workshops. There are no discounts for people attending both the conference and the workshops, or for people attending more than one workshop. However, discounts apply for organisations registering 10 or more delegates for the conference.

**SCHEDULE CHANGES/DISCLAIMER** Every effort has been made to ensure that the schedule of events, contained in this brochure, is accurate. However, unforeseen circumstances may make it necessary to make changes. CISMFA reserves the right to alter the schedule.

PRE-CONFERENCE WORKSHOPS AT A GLANCE

Tuesday 1st August 2006

**Workshop A** 0900 – 1700  
CISM for Humanitarian Aid Workers (first of two days)

Michael Hegenauer PhD & Tony Culnane  
OAM,BTh,GradDipCommCoun

**Workshop B** 0900 – 1700  
Suicide Negotiation

Gary Raymond APM

**Workshop C** 0900 – 1700  
Using Debriefing and Defusing to Manage High Arousal

Rob Gordon PhD

**Workshop D** 0900 – 1230  
Making it Work: Cross-Agency, Cross Border Planning

Monica Kleinman MEd & Peter Kueffer  
BA, DipEd, GradDipCouns

**Workshop E** 0900 – 1230  
Critical Incidents in the School Context

Michelle Roberts BEd, GDACP

**Workshop F** 1330 – 1700  
Release and Breakaway Techniques

David Cherry MSc

**Workshop G** 1330 – 1700  
CISM Peer Programs in TAFE Institutions

Elke Kellis BA, GradDipCounsPsych, MPPsych

**Workshop H** 1330 – 1700  
Peer Teams in Health Care: Keeping them Vibrant

Jacqueline Bloink  
DipMgmt, CCRN, GradDipCritCare & Maryanne Welch CCRN, BA

Wednesday 2nd August 2006

**Workshop A** 0900 – 1700  
CISM for Humanitarian Aid Workers (Continued)

Michael Hegenauer PhD & Tony Culnane  
OAM,BTh,GradDipCommCoun

**Workshop I** 0900 – 1700  
Helping Children and Families Following Trauma

Atle Dyregrov PhD

**Workshop J** 0900 – 1700  
Planning for Staff Support for Extraordinary Events

Patricia Tritt RN, MA

**Workshop K** 0900 – 1230  
Key Elements of Crisis Counselling

Michael Tunnecliffe PhD

**Workshop L** 0900 – 1230  
Web-sites for Psychosocial Follow-up Following Crisis and Catastrophe

Kari Dyregrov PhD

**Workshop M** 1330 – 1700  
Dealing with the Behaviour of Difficult People

Michael Tunnecliffe PhD

**Workshop N** 1330 – 1700  
Pre-Incident Education: Forewarned is Forearmed

Matthew Richman BA, GradCert(PolStud)

REGISTRATION

Crisis Intervention in a Changing World

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Complete one form per person and return with payment to CISMFA, PO Box 554, Carlton South 3053 OR Fax 61+(0)3 + 9663 5422 Payment can be made by cheque or credit card authorisation. Tax receipts will be supplied after payment. Payment must be in \$AUD only. All prices include GST. There is a 75 % refund on cancellations until 30/6/2006. NO REFUNDS after 30/6/2006. This will become a TAX INVOICE when payment is made ABN 49 086 584 833

Delegate

Title \_\_\_\_\_ First name \_\_\_\_\_ Surname \_\_\_\_\_  
Occupation \_\_\_\_\_  
Organisation \_\_\_\_\_  
Address \_\_\_\_\_  
State \_\_\_\_\_ Postcode \_\_\_\_\_  
Country \_\_\_\_\_  
Day time phone \_\_\_\_\_  
Fax \_\_\_\_\_  
Email \_\_\_\_\_  
Special dietary requirements \_\_\_\_\_

	Early Bird Until 1/7/06	Regular On/after 2/7/06	TOTAL
<b>Pre-conference Workshops</b>			
A CISM for Humanitarian Aid Workers	\$390	\$440	\$ _____
B Suicide Negotiation	\$200	\$230	\$ _____
C Debriefing & Defusing	\$200	\$230	\$ _____
D Cross-Agency/Cross-Border Planning	\$110	\$140	\$ _____
E Critical Incidents in the School	\$110	\$140	\$ _____
F Release & Breakaway Techniques	\$110	\$140	\$ _____
G CISM Programs in TAFE Institutions	\$110	\$140	\$ _____
H Peer Teams in Health Care	\$110	\$140	\$ _____
I Helping Children & Families	\$200	\$230	\$ _____
J Staff Support: Extraordinary Events	\$200	\$230	\$ _____
K Key Elements of Crisis Counselling	\$110	\$140	\$ _____
L Web-sites after Crisis & Catastrophe	\$110	\$140	\$ _____
M Dealing with Difficult People	\$110	\$140	\$ _____
N Pre-Incident Education	\$110	\$140	\$ _____

Sub Total (inc GST) \$ \_\_\_\_\_

	Early Bird Until 1/7/06	Regular On/after 2/7/06	TOTAL
<b>Conference</b>			
<b>2 day Registration</b> Member*	\$480	\$520	\$ _____
Non Member	\$520	\$560	\$ _____
<b>1 day Registration</b> Member*	\$260	\$300	\$ _____
Non Member	\$290	\$330	\$ _____

Date  3/8/06 or  4/8/06  
Conference Dinner Number of Tickets required \_\_\_\_\_ \$80 each \$ \_\_\_\_\_  
CISMFA Membership \$88 \$ \_\_\_\_\_

GRAND TOTAL (inc GST) \$ \_\_\_\_\_

\*Registrants need to be a member for the year 1/7/06 – 30/6/07 in order to be eligible for member discount rates.

Payment (please tick) \_\_\_\_\_

Cheque enclosed, in Australian dollars, and made out to CISMFA OR  
Please charge to  MasterCard  Visa  Bankcard

My full card number is: \_\_\_\_\_ Expiry date \_\_\_\_\_ / \_\_\_\_\_

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Name on card \_\_\_\_\_

Signature of cardholder \_\_\_\_\_

CISMFA Membership

Current member (1/7/06 – 30/6/07)  
 Joining now (1/7/06 – 30/6/07)  
 Non member



CONFERENCE CONTACT DETAILS

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Website www.cismfa.org.au (See our website for updates)