



Critical Incident Stress Management Foundation Australia

Building Connections with Reflective Practice - Melbourne 2010

Date:	Friday 12 November, 2010		
Venue:	Travel Inn – Cnr Grattan & Drummond Sts, Carlton		
Time:	9 am to 5 pm		
Cost:	\$270 members	\$300 non members	

COURSE OVERVIEW: Those working in human and essential service areas are exposed to a wide range of experiences which may include crises, trauma and grief within their workforce population. Managers, team leaders, supervisors, peers and other support staff have various roles in ensuring that staff and volunteers alike are well cared for and have the opportunity to process their experiences. An essential component of reflective practice in the human services and related fields is to attend to the impact of the work on individual workers. This one day interactive training program is designed for supervisors and practitioners in the human services field who are interested in a holistic approach to practice and learning. The concept of reflective practice, including the elements, principles, benefits and structure of the reflective process, will be examined together with Kolb's learning theory. Conditions that promote reflective practice as well as challenges, strategies and applications of reflective practice for the workplace will be considered and discussed.

TRAINER: Lesley Harding BA BSW Lesley Harding is a social worker in private practice with over twenty years of experience in the child welfare, trauma and grief fields. Lesley is a former practitioner, family conference convenor and senior training consultant with the Department of Human Services, and held a position as educator at the Australian Centre for Grief and Bereavement. She has a particular interest in workforce resilience and wellbeing considerations, particularly recovery after traumatic and critical incidents at the workplace.

COURSE INCLUDES: Lunch, morning/afternoon tea, teaching material and certificate of attendance.

Registration Form Tax Invoice

Please print clearly – Complete a separate form for each person **ABN 49 086 584 833**

Title **First Name** **Last Name**

Postal Address

State **Postcode**

Occupation **Organisation**

Work phone **Mobile** **Email**

Special dietary requirements

Payment Details

Please register me as a **member** @ \$270 **non member** @ \$300

Cheque enclosed Master Card Visa Bankcard

CARD NUMBER _____ / _____ / _____ EXPIRY _____

CARD HOLDER NAME _____ CARD HOLDER SIGNATURE _____

PLEASE RETURN THIS FORM & PAYMENT TO: CISMFA P.O. Box 554, Carlton South, Victoria, 3053 or fax (03) 9663 5422

THIS WILL BECOME A TAX INVOICE WHEN PAYMENT IS MADE

Refund Policy: Course fees will be refunded (less 15% administration fee) up to 21 days prior to the course. Please note that no refunds are possible 21 days prior to the course date. However, registrations are transferable to another person on notification to CISMFA. CISMFA reserves the right to cancel or change workshops where necessary. For further enquiries contact (03) 9663 7999 or E-mail: cismfa@bigpond.com